

**CLEAN AND SAFE ENVIRONMENT DURING THE CORONAVIRUS PANDEMIC
MEASURES TO ENSURE THE SAFETY OF CUSTOMERS AND STAFF**

Hand sanitiser is easily accessible for both customers and employees. Hand sanitiser stations are available in key locations in the hotel's public areas, such as hotel and restaurant entrances, hotel lobby, reception, bars, spa, meeting rooms and near the lifts in the hotel corridors.

We keep a safe distance (1–2 metres) from customers and employees and make sure to keep it. We ensure this also by instructing customers with various reminder signs and during service situations. Chairs and tables are placed further apart from each other in the public areas, restaurants and meeting rooms.

We have made further investments in our employees' good hand hygiene. Our employees wash their hands even more frequently than before, use hand sanitiser regularly and wear disposable gloves when working with unpacked food products.

We have increased the cleaning and hygiene measures. Public areas are thoroughly cleaned. All contact surfaces (for example door handles, water taps, tabletops) and sanitary facilities are cleaned several times a day with disinfecting cleaner.

Hotel rooms are tidied and bathrooms disinfected carefully according to recommendations from the Finnish Institute for Health and Welfare. In our cleaning we pay special attention to contact surfaces and the bathroom. Washing the bedlinen destroys any potential viruses and bacteria.

Breakfast is served in buffet. We pay extra attention to safe buffet service and have made further investments to make sure to retain an extremely high level of hygiene during service situations.

Breakfast may also be ordered as a take away, please place your orders at the hotel reception on a previous day.

We carefully clean tables and chairs and all other contact areas after each customer service situation. We have made further investments to make sure to retain an extremely high level of hygiene during service situations.

We are limiting the number of customers at our Spa Water World that safe distances can be kept. For instance, only every second locker will be available for use.

When you use the Spa Water World (shower and pool areas and massage stations), we advice to keep a safe distance from other customers (recommendation: 2 metres). Naturally, people living in the same household can be closer to each other.

HEALTHY GUESTS

We want to secure the health of all our guests and employees, so please do not visit our hotels or restaurants if you have coronavirus-related symptoms. Our employees are also not allowed to come to work if they show any symptoms

IF YOU HAVE ANY CORONAVIRUS-RELATED SYMPTOMS WHEN YOU ARE VISITING US

We kindly ask you to inform our reception personnel immediately for further instructions.

(Private Clinic Pihlajalinna situated at the premises of Levi Hotel Spa, Kittilä Health Centre 18 kms)

September 4th, 2020